

LOST BRIDGE VILLAGE WATER AND SEWER IMPROVEMENT DISTRICTS NO. 1 AND NO.2

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Lost Bridge Village Water and Sewer Districts has started installing new electronic meters with end points. We would like to inform you of possible new charges that could occur if the new meters, end points and or meter cans are damaged. The meters and cans need to be clear of debris, cars, structures, etc. at all times. If you own a rental, it is your responsibility to inform your renters of this policy. This is a reminder that all meters, cans, endpoints, shut off valves, wires, etc. are the property of Lost Bridge Village Water and Sewer Districts. Tampering with any of the above listed will cause a tampering fee to be added to your bill and/or interruption of service. The software lets us know when a tampering has occurred.

The Board of Commissioners has passed the attached resolution stating what the charges for a new meter, endpoint and meter cans are, should any type of negligence occur.

Our hope is with these new meters, we will be able to detect excess water usage sooner than just once a month. Once everything is up and running, there will be a customer portal that you will be able to access and see your usage as well. We still ask that if you will be away from your residence or your residence will be unoccupied for a month or longer, please contact the office so we can make a note on your account.